

Anastasia Birca - CV

Location: Balti, Moldova

Phone: +373 79988701

Email: bircaanastasia89@gmail.com

Professional Title

Remote Crypto Support & Web3 Trainee Analyst

About Me

Motivated and responsible specialist with experience in customer service and a strong interest in crypto and Web3 projects. I am actively participating in airdrops, ICOs, and community activities (LayerZero, zkSync, StarkNet, Venom, Solyer). I am looking for a remote position in crypto support, community, or entry-level analytics.

I have 7 hours available daily, strong communication skills, and a great desire to grow in a team.

Fast learner, stress-resistant, and detail-oriented. Basic knowledge of DeFi, wallets, and Binance.

Key Skills

- Responsibility and fast learning
- Fast typing and clear communication (written and verbal)
- Experience in client communication and teamwork
- Computer literacy, basic Excel, Notion, Telegram, Discord
- Stress resistance and attention to detail

Work Experience

Customer Support & Sales Operator - SRL VicMobile (Moldcell), Balti

2012 - 2018

- Provided client support and mobile product sales
- Handled technical issues and customer inquiries
- Trained and mentored new employees

Credit Specialist - Rapid Finance, Balti

2018 - 2020

- Assisted customers with loan applications and financial advice
- Managed applications, contracts, and documentation
- Delivered personalized customer service

Crypto Projects - Freelance - Remote

2021 - Present

- Participated in LayerZero, zkSync, StarkNet, Venom, Solyer
- Hands-on experience with airdrops, wallets, and Binance
- Researching and engaging in Web3 communities

Education

Polytechnic College - Computer Engineering

Sales Course - Moldcell Expert (certified)

Languages

Russian - Fluent | Romanian - Good | English - Intermediate