



Personal

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Languages

- Romanian ● ● ● ● ●
- Russian ● ● ● ● ●
- English ● ● ● ● ●

I am a highly organized and responsible person with proven ability to manage multiple tasks and meet tight deadlines. I'm able to prioritize efficiently workloads while maintaining accuracy and attention to details. Also, i'm fully motivated to continue to develop my skills in a prosperous company, attending to its growth and contributing to it's future succes.

Work experience

Senior Cabin Crew (cabin manager) Aug 2023 - Present
SRL "HISKY", Chisinau

- Conduct safety briefing for other cabin crew
- Coordonate all safety tasks and duties
- Providing effective leadership to the cabin attendants under my supervision
- Supervise and assist cabin attendants in the execution of their tasks
- Ensure cabin safety
- Assign particular duties and responsibilities to all cabin crews
- Ensure that all cabin operations are conducted in accordance with applicable regulations
- Ensure that the necessary documents are maintained and processed as laid down in the respective company's regulations.

Airline Representative in the Airport (compliance monitoring manager) Dec 2022 - Jun 2023
Air Moldova SRL, Chisinau

- Monitoring of the check-in process
- Providing assistance for people who are checking-in, making reservations, rebooking a flight, and checking in baggage.
- Ensuring the execution of the work process according to the airline's regulation
- Assisting passengers on regular flights, as well as those with disrupted schedules (delays, flight cancellations)
- Providing the necessary assistance in cases of overbooking.

Senior Cabin Attendant Nov 2021 - Nov 2022
Wizz Air Abu Dhabi, Abu Dhabi

- Ensuring preflight liaison with the captain to ascertain flight details
- Conducting preflight crew briefing to assign crew positions, review flight conditions, confirm revision status of flight attendant manuals, review selected emergency procedures, and to assess the grooming standard amongst the crew members
- Supervising pre-boarding cabin security and emergency equipment checks to ensure all required equipment is onboard and serviceable
- Maintaining a high personal standard of discipline, conduct and appearance as a representative of the company
- Coordinating the actions of the crew and passengers in emergency cases.
- Producing written flight reports after completing a journey.

Cabin Attendant Mar 2019 - Sep 2021
Wizz Air, Chisinau

The proper execution of the tasks related to the safety of the plane and its occupants, including the performance of the on-board sales activity.

Customer Service Assistant Jul 2018 - Dec 2018
I.M "Corst Grup", Chisinau

This company is representing FEDEX in Moldova. As an customer service assistance, i was responsible for acknowledging and resolving customer complaints, processing orders, forms, applications, and requests. Keeping records of customer interactions, transactions, comments and complaints.

Insurance Agent Feb 2017 - Sep 2017
I.M "NOVA ASSISTANCE", Chisinau

My responsibilities included organization of medical assistance for tourists abroad:

- registration of the case
 - assessment of the level of severity
 - redirection of the insured person to the medical staff
 - maintaining an effective communication with our partners (insurance agencies and hospital facilities)
 - monitoring of each case until the patient received all necessary support.
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Education and Qualifications

Bachelor's Diploma

Sep 2015 - Jun 2018

Moldova State University, Chisinau

Licentiate in Economic Sciences

Marketing and Logistics

Achievements

Driving license for category B